

*Last amended : 21th July 2007 18:31 (GMT+8 )*

## **FRRO LLP Terms of Service**

### **Definitions**

From hereby forth, FRRO.NET will be known as 'The Company'.

### **Content**

All services provided by FRRO.NET may be used for lawful purposes only. Transmission, storage or presentation of any information, data or material that are deemed unlawful under Singapore Law is prohibited.

This includes but is not limited to: copyrighted materials, pornography and hosting of illegal software.

### **Liability**

We will make every reasonable attempt to avoid unexpected server downtime and to ensure that all hosting accounts and dedicated servers are well taken care of. All hosting account and dedicated server data backups are the account holder's responsibility. Although we do make regular system-wide backups (of our hosting account servers), The Company is NOT responsible for data backup integrity or subsequent loss. Shared hosting accounts and dedicated servers should not be used for mission critical websites or email that require absolute redundancy. By using our services, you agree that you will make no claim or attempt to collect for reimbursement of any financial loss or hardship related to using these services. If you need fail safe hosting services, contact us for special arrangements and related contracts.

### **Termination of Account**

Violation of the Terms of Services will be grounds for immediate account termination. Accounts hogging excessive server resources, to slow or crash a server, will be suspended immediately. If an account is suspended due to server resource issues, we will (upon request) make a reasonable effort to help get the account unsuspended.

The Company will not debug your software programs or spend time tracking down why your account was causing problems.

All server activity is logged. Any snooping, hacking, or other inappropriate activity of any type outside of your account's root path, on our servers, will be grounds for termination.

Hosting accounts are suspended immediately if an invoice goes 5 days past due date. If you need to make payment arrangements, would like to extend the grace period or if your account has been suspended, you are to contact us immediately.

## **Anti-Spam Policy**

The Company takes a very serious stand when it comes to unsolicited e-mails being sent out of our servers. Accounts caught sending unsolicited e-mails or usenet postings, either through our servers or to promote a website on our servers will be terminated immediately and will not qualify for a refund.

Accounts terminated for sending unsolicited e-mail or usenet posts give up all right to any content, files, backups and technical support associated with any and all accounts hosted on the Company's servers and network.

Account holders may not create e-mail forwards which forwards to an e-mail address not accessible by the account holder, unless the recipient has specifically consented for the account holder to do so. The Company reserves the right to investigate accounts accused of sending unsolicited e-mails, or usenet postings, in any way deemed necessary. This includes suspending the accused account, during investigation.

## **Amendments**

This Terms of Service agreement may be amended, at any time, at the discretion of the Company. Notification of amendments will be e-mailed to the address given during account signup. All accounts are required to comply with any changes made to these policies unless an account cancellation is requested within 5 days of the Terms of Service amendment.

Account holders are required to keep a valid and current email address on file with us. We are not responsible for lost or misdirected e-mail.